Global Survey of Air Force Pharmacy Clinical Services

Introduction:

Air Force pharmacy has expanded beyond only providing medications as part of the pharmacy benefit. Currently 76 pharmacies host pharmacy-run clinics Air-Force wide. This initiative provides a snapshot of the services available to our beneficiaries. Pharmacy-run clinics increase access to care by providing specific medication-related services. Some examples include medication therapy management, hyperlipidemia management, warfarin therapy management, diabetes management, and cold and flu clinics. The objective of the survey is to gain awareness of services currently provided in the Air Force military treatment facilities, with an ultimate goal of increasing services provided in the future. This new initiative will be accomplished by streamlining the start-up process with a standardized template that all Air Force pharmacies can use.

Methods:

This innovation was selected because many different Air Force pharmacies have individual protocols in place. It can be a challenge to make a new protocol for each clinic because every military treatment facility approves the protocols separately. A way to streamline the process is to provide a standard protocol for all pharmacies to use. To provide the best product, a survey of all Air Force pharmacies was performed to assess the current services provided to our beneficiaries. The instrument was designed with demographic information, and included specific questions pertaining to inpatient and outpatient facilities. An individual code was distributed to each pharmacy via the MAJCOM pharmacy consultants. Participating pharmacies accessed the electronic survey over a two-week window. The survey results were analyzed after submission.

Results:

The survey will be launched in the last two weeks of November. Once results are analyzed they will be shared on the final poster.

Conclusion:

The conclusions will be available after the survey results have been collected and analyzed. They will be available in time for the poster presentation.